**WHOLESALE TERMS & CONDITIONS**

**PRODUCT**

* Dimensions are approximate and sizes or colors may vary slightly due to the characteristics of handmade products.
* The most current price list supersedes any previous pricing or price lists.
* Be mindful that some of our products are handmade, and therefore may have slight variations in texture, shape, finish and size.

**FIRST TIME BUYER**

* No minimum order is required of first time buyers.

**RETURNING CUSTOMER**

* Reorder minimum – No minium .

### MODIFICATIONS TO THE SERVICE AND PRICES

* Prices for our products are subject to change without notice. We reserve the right at any time to modify | discontinue the Service (or any part or content thereof) without notice at any time. We shall not be liable to you or to any third-party for any modification, price change, suspension or discontinuance of the Service.

**ORDER FULFILLMENT**

* Production begins upon buyer's receipt of invoice and agreement to terms
* 3 – 5 day lead time for standard orders and reorders. Should you require a faster delivery time please contact TWIGG Jewellery.
* Any items that appear on the invoice and are missing from a shipment must be reported within 5 business days. If notification of missing items is not provided, the customer is liable for amount due stated on invoice.

**SPECIAL ORDERS**

* Special orders and **custom combinations** are not returnable, exchangeable or refundable.

**SHIPPING & HANDLING**

* Buyer is accountable for shipping & handling fees.

### ERRORS, INACCURACIES | OMISSIONS

* Occasionally there may be information on our site or in the Service that contains typographical errors, inaccuracies or omissions that may relate to product descriptions, pricing, promotions, offers, product shipping charges, transit times and availability. We reserve the right to correct any errors, inaccuracies or omissions, and to change or update information or cancel orders if any information in the Service or on any related website is inaccurate at any time without prior notice.

**CARE INFORMATION**

* Remove jewellery before handling chemicals, household cleaners, exercising or doing manual labor.
* Store jewelry individually in a soft cloth, small box or air-tight plastic bag to prevent marring with other pieces and the natural oxidation process which occurs with all metals over time.
* polishing cloth to restore a high polish sheen and tarnish.

**RETURNED GOODS**

* Returns will be handled on a case-by-case basis.

**Fraud**

* Fraudulent activities are highly monitored on our site and if fraud is detected, you shall be responsible for all costs and legal fees arising from these fraudulent activities.

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